HOSPICE
VOLUNTEER MANAGERS
NETWORK

Conference 2025

18th & 19th March

Leeds

Welcome

The Hospice Volunteer Managers Network Exec team are very pleased to welcome you to our 2025 annual conference. This year we are heading to the northern (well, north for me) city of Leeds and are bringing you a jam-packed schedule of keynotes, workshops, short talks and a marketplace, along with a few new exciting features!

This will be my 9th HVMN (previously AVSM) conference and it is still one of the highlights of my professional calendar. I have learnt and implemented so much as a result of attending these conferences over the years, and hands-down it's the most relevant to anyone who manages or supervises volunteers in hospices. It's also an incredible opportunity to talk to others in the 'same boat' as you to network, offer ideas and support each other.

We have two fantastic keynote speakers joining us this year including Chris Wade, who brings a huge wealth of knowledge and experience to talk to us about Volunteering career pathways, raising the profile of our profession and elevating and showcasing our skills. On the second day we are joined by Catherine Hodge from Hospice UK who will talking to us about the state of the sector and the various factors including law changes that affect us in hospices.

Our workshops are a balance of professional development, skills to learn and also really practical examples you can lift and apply to your own organisation without having to reinvent the wheel. And yes, the Lego is back!

This year we have been working to secure a wider range of exhibitors in our Marketplace, so we also have a variety of companies to talk to and lots of opportunities to do so (and maybe a freebie or two!).

We are very aware of the shortfall in funding in many hospices therefore we have made a few changes to previous years that ensure you still get the same quality content and experience at an incredible price. We don't make any profit on the conference as we strongly believe every penny should be spent on members and that costs should be kept to a minimum to make it as accessible as possible for as many members as possible.

I am really looking forward to meeting or catching-up with you in March at another incredible conference. Don't forget your notepad!

Jenn

Jennifer Bird
Interim HVMN Chair &
Head of Major People Projects & Volunteering at Thames Hospice

Conference Sponsors

Our 2025 Conference has very kindly been sponsored by:

Gold Sponsors

volunteero

Volunteero is a cloud-based Software as a Service (SaaS) platform designed for modern volunteer management. It features a web-based application for administrators and managers, alongside mobile apps for volunteers available on iOS, Android, and web browsers. The platform is fully responsive, ensuring seamless access across all devices, allowing volunteers to participate from anywhere at any time.
Our platform is recognised as the most modern and user-friendly solution on the market. By prioritising simplicity and ease of use, Volunteero helps organisations streamline their volunteer programmes, boost engagement, and achieve measurable cost savings.

rosterfy

Rosterfy is a scalable enterprise solution that allows you to go beyond simply improving how you store volunteer records and schedule shifts.
The future of volunteer management is about creating engaging experiences and learning from each programme. Integrate Rosterfy with applications used across your organisation and provide insight into the impact your making across your entire organisation.

Bronze Sponsors

INVESTING IN VOLUNTEERS™

TeamKinetic

Programme

DAY 1 – Tuesday 18th March	
9.30am – 10.00am	**Registration and tea/coffee**
10.00am – 10.15am	**Opening address – Jennifer Bird, Interim HVMN Chair**
10.15am – 10.45pm	**Topic Tables**
10.45am – 11.45am	**Keynote – Building Our Future: Defining the Next Chapter of Volunteer Leadership** - Chris Wade
11.45am – 12.00pm	**Tea/Coffee**
12.00pm - 1.00pm	**Workshop Session A** • **New in Post –** Felicia Sabartinelli & Stacey Towler • **Increasing Volunteer Diversity & Inclusion –** Chris Wade • **Fundraising and Corporate Volunteers –** Deb Vickers
1.00pm – 1.45pm	**Lunch**
1.45pm – 2.45pm	**Workshop Session B** • **Personal Development with Lego! –** Katherine Perrin • **Dealing with Problem Behaviour–** Rob Jackson • **Rethink your Volunteering Programme and Increase Participation –** Chris Wade
2.45pm – 3.45pm	**Marketplace / Facilitated Conversation / Networking**
3.45pm – 4.45pm	**Short Talks**
4.45pm – 5pm	**Day One Round Up**
5pm – 6pm	**Drinks Reception**

DAY 2 – Wednesday 19th March	
9.00am – 9.30am	Registration and tea/coffee
9.00am – 9.30am	HVMN AGM
9.30am – 10.00am	Topic Tables
10.00am – 11.00am	Keynote – The State of the Sector – Catherine Hodge - Hospice UK
11.00am – 11.15am	Tea / Coffee
11.15am – 12.15pm	Workshop Session C • **Personal Development with Lego! –** Katherine Perrin • **Influencing Up** – Rob Jackson • **'A la Carte' Volunteers – Creating Your Perfect Recipe for Healthy Boundaries and Volunteer Wellbeing** – Felicia Sabartinelli & Stacey Towler
12.15pm – 1.00pm	Lunch
1.00pm – 2.00pm	Workshop Session D • **InPatient Volunteers– Princess Alice Hospice Team** • **Train the Trainer** – Jenn Bird • **Investors in Volunteers** – Dan Smith
2.00pm – 3.00pm	Marketplace / Facilitated Conversation – Assisted Dying / Networking
3.00pm – 3.30pm	PMQs
3.30pm – 4.00pm	Plenary and closing remarks
4.00pm – 4.30pm	Marketplace

Keynote Speakers

Chris Wade

Chris is a volunteering and non-profit consultant, speaker, trainer, and podcaster with over 25 years of senior charity leadership experience. Before founding his consultancy 'Time For Impact,' Chris held numerous director, CEO, and trustee positions, including roles with NCVO, Volunteering England, and most recently as People Director at the MND Association.

Unusually, Chris has a strong background in both volunteering and HR and is a chartered fellow of the CIPD. Chris believes that "nonprofits are people-driven organisations, and wise charity leaders must invest in their people in order to succeed."

Keynote - How do we strengthen volunteerism career paths and uplift our profession's status and influence?" Career development in fundraising, operations, HR, and finance are much clearer and more influential than in volunteering. Yet, volunteer leadership is a highly skilled and complex profession that is often undervalued and under invested. Chris Wade will bring his volunteering and HR leadership experience to consider how we can elevate our skills, status, and future influence of volunteering leadership.

Catherine Hodge - Hospice UK

Catherine Hodge is Programme Development Lead at Hospice UK. As part of the Programmes Directorate, she engages with stakeholders within and beyond the hospice sector to research and develop evidence-based programmes for the organisation in line with its strategic priorities of Equity, Quality and Sustainability. Catherine joined Hospice UK in 2023 as a Research Manager, having previously worked in global health and social science research at University College London's Institute for Global Prosperity and The Health Policy Partnership.

Keynote - The State of the Sector session will include workforce, inequities and funding related directly to Hospices; that are current and meaningful to delegates. The afternoon facilitated conversation will be on the thoughts, positions and ethics around Assisted Dying.

Other Conference Features

Short Talks

We will hear from a number of presenters in our popular Short Talks sessions. Your colleagues will offer a small insight into projects they've worked on and wisdom or learning they are keen to share in a short 10 minute presentation. There will then be opportunity to speak with them directly to hear more.

VMQs

We will have an open panel with experts in their fields, answering the trickiest of questions from our delegates. Whether you need guidance on best ways to engage your CEO or tips in sustaining shop volunteers, this panel will be able to share their experience and suggestions.

Topic Tables

New for 2025! Share best practice, get great ideas, ask questions and feel enthused about a range of topics.

Marketplace

Along with our sponsors there are a range of suppliers to speak to, including Volunteer Management Systems and eLearning platforms and others.

Networking

The HVMN conference is an incredible opportunity to spend time with people in the same boat as you, share tips, resources or just get some great peer-support. There are plenty of opportunities to network.

Conference Venue

This year the Conference will be held at the Horizon Conference Venue in Leeds. Located near the River Aire and the National Armouries Museum

Leeds station is either a 10 minute walk or 12 minute taxi ride away from Horizon Leeds. There are also parking options within a few minutes walk of the venue, including CitiPark Leeds Dock.

There are a number of accommodation options in Leeds to suit all budgets, including in the Leonardo hotel (opposite).

Lunch, snacks and refreshments are included in all conference packages and any dietary requirements can be catered for.

We have storage facilities for suitcases on both days of the conference in the Engage@ room.

Horizon Leeds
3rd Floor
2 Brewery Wharf
Kendell Street
Leeds
LS10 1JR

Pricing

Hospice Volunteer Managers Network Members

Package	Included	Price
2-Day Day Delegate	Attendance at Conference for 2 days, lunch and tea/coffee included	£180
1 Day Tuesday Day Delegate	Attendance at Conference on Tuesday only, lunch and tea/coffee included	£100
1 Day Wednesday Day Delegate	Attendance at Conference on Wednesday only, lunch and tea/coffee included	£100

Non Members

Package	Included	Price
2-Day Day Delegate	Attendance at Conference for 2 days, lunch and tea/coffee included	£230
1 Day Tuesday Day Delegate	Attendance at Conference on Tuesday only, lunch and tea/coffee included	£125
1 Day Wednesday Day Delegate	Attendance at Conference on Wednesday only, lunch and tea/coffee included	£125

Book Online

www.hvmn.org.uk