

# The Myton Hospices

## Designing a Training Programme for Delivering Volunteer Management Training

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30<sup>th</sup> October 2018

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# Picture This...

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# The Solution...

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**Unclear  
expectations**

**Lack of  
understanding**

**Lack of skills &  
confidence**

**Possible Solution = TRAINING?**

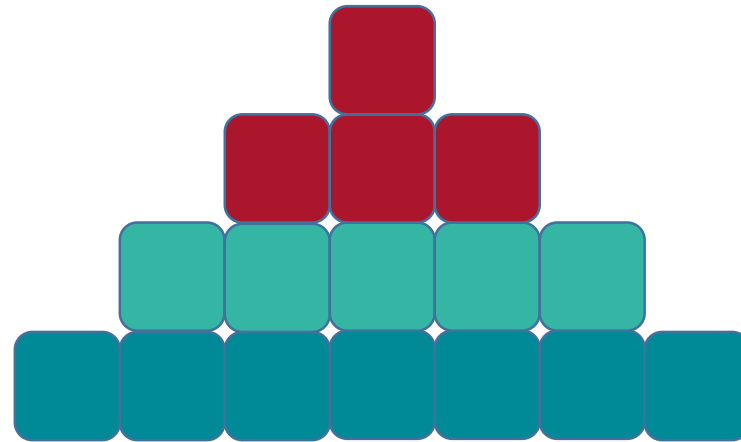
# Training Exercises

Exercise One	Exercise Two	Exercise Three	Exercise Four
<b>Outlining Volunteer Management Responsibilities</b>	<b>Design Your Ideal Volunteer</b>	<b>Exploring Areas of Good Volunteer Management</b>	<b>Understanding Why Volunteers Leave</b>
<i>Use the cards to create a pyramid that represents who is responsible for each area of volunteer management</i>	<i>Using the materials provided, design your ideal volunteer – include the behaviours and traits you would expect to be displayed by a volunteer</i>	<i>Talk through the topic of support and supervision for volunteers. Why this is important, what is considered best practice and how this can be carried out</i>	<i>Brainstorm reasons why volunteers may leave and identify areas in which better volunteer management could have prevented the volunteer from leaving</i>

# Exercise One

## Outlining Volunteer Management Responsibilities

Use the cards to create a pyramid that represents who is responsible for each area of volunteer management



- What are the key learning points and how might you adapt this activity for use in your hospice?





# Exercise Two

## Design Your Ideal Volunteer

Using the materials provided, design your ideal volunteer – include the behaviours and traits you would expect to be displayed by a volunteer



- What are the key learning points and how might you adapt this activity for use in your hospice?

# Exercise Three

## Exploring Areas of Good Volunteer Management

Talk through the topic of support and supervision for volunteers. Why this is important, what is considered best practice and how this can be carried out



- What are the key learning points and how might you adapt this activity for use in your hospice?

# Exercise Four

## Understanding Why Volunteers Leave

Brainstorm reasons why volunteers may leave and identify areas in which better volunteer management could have prevented the volunteer from leaving



- What are the key learning points and how might you adapt this activity for use in your hospice?

# Outcomes...

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# Quiz...

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- Describe the benefits of introducing a volunteer management training programme
- Provide an example of another area of ‘good volunteer management’ that you could explore through training
- What is the shape of the object you can use to provide visual representation when outlining volunteer management responsibilities?
- What prop could you use to represent this visually?

- Describe how you could make use of a 'design your ideal volunteer' exercise
- What learning style would music, group discussions and stories appeal to?
- What learning style would pictures, handouts and posters appeal to?
- What learning style would puzzles, role-play and games appeal to?



# Top Tips...

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**Link to your  
hospice  
strategy**

**Have fun**



**Think  
creatively  
about delivery**

**Link to your  
volunteer  
policy**

**Test  
knowledge**

# Thank you for your time

Please feel free to come and find me throughout the remainder of the Conference if you would like to ask any questions

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